

Deploying an ASYCUDA Mobile Application offers a solution to the interruptions in the Customs clearance process

Situation

The Department of Customs of Nepal needed to support Customs inspectors in their daily tasks while in the field with limited access to computers to report on goods examination.

Solution

An ASYCUDA Mobile App, fully integrated with the ASYCUDAWorld system, provides inspectors with an easy way to fill and update in real-time the inspection report with their findings, in order for the Customs process to continue without interruption due to the limited access to equipment in the field. This initiative was further extended to other features offering a simple and modern way for brokers to retrieve declarations and check their status; and for Customs officers to fill the inspection report, manually assign declarations to other inspectors, assess and reroute declarations and authorize the goods exit at the gate thanks to a barcode generated on the mobile App. This ASYCUDA Mobile App initiative was further enhanced with Transit feature, developed in partnership with Kosovo Customs.

Result

The deployment of the ASYCUDA Mobile Application has allowed:

- Increased security by ensuring e-document integrity using barcodes
- Improved access to information on the Customs process
- Ability for inspectors to submit real-time inspection results while in the field without further delay
- Shortened Customs clearance time
- Limited interaction between brokers and Customs and reduced use of paper.

500

Concurrent users connected during peak time and **3,000** declarations processed daily through ASYCUDAWorld



The Mobile Application has been helpful for the faster Customs clearance of the legitimate traders' activities where Customs staff can perform the clearance procedure without going back to their desk after physical inspection of the goods in the field.



*Mohan Khajum Chongbang,
IT Director, Department of Customs*

Partners:

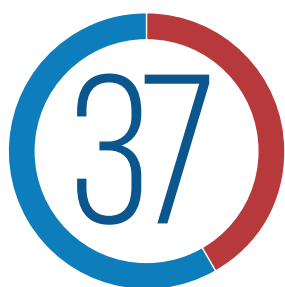




NEPAL

Mobile Application

Total Number of Customs Offices



25 Computerized

12 Paper-based

Volume of Activity

(2019)

1,503
Customs **Manifests**

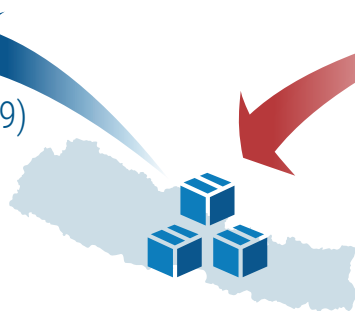
21,810
Customs **Waybills**

1,157,045
Import Declarations

84,035
Export Declarations

Exports (2019)

1.3
Billion US\$



Imports (2019)

14.5
Billion US\$

Customs Clearance
Average Time

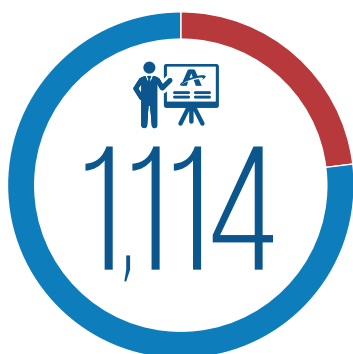
Import **19** Hours **46** Min

Export **17** Hours **25** Min

Persons Trained



984
Men



130
Women